KUMI UNIVERSITY

KUMI UNIVERSITY

STUDENT WELFARE AND SUPPORT SERVICES POLICY

Table of Contents

Official Approval..... **Error! Bookmark not defined.**

A Word from Chairman of University Council 3

KUMU Vision, Mission, Philosophy and Core Values 5

CHAPTER ONE: INTRODUCTION 6

CHAPTER TWO: POLICY PROVISIONS 7

2.2 Financial Aid 7

2.3 Student Representation 7

2.4 Counseling Services 8

2.5 Career Guidance 8

2.6 Chaplaincy Services 8

2.7 Accommodation Services 8

2.8 Catering Services 8

2.9 Sports and Games 8

2.10 Healthcare Services 8

2.11 Security 8

2.12 Clubs and Societies 8

2.13 Student Entertainment 8

2.14 Last Respect for Deceased Students 9

CHAPTER THREE: POLICY IMPLEMENTATION 9

3.1 Implementation Strategies 9

3.2 University Commitment 9

3.3 Communication 9

3.4 Monitoring and Review 9

Official Approval

Confirmed on this day ……6th……..of ……February…… 2025……..

……

His Lordship Justice Ajiji Alex Mackay
Chairperson
Kumi University Council

Signed on this day……7th……of ……February…… 20..25……

……

Prof. Jong-In Hong
Vice Chancellor,
Kumi University

A Word from Chairman of University Council

Kumi University was established to address the socioeconomic challenges that were posed by war, cattle rustling and insurgency in the Teso sub region. I am happy that the University has surpassed numerous challenges including the COVID 19 pandemic and is in a position to acquire a Charter status.

The University Council is fully committed to provision of good quality, credible education and services as a world class higher education institution in Uganda and the region. We fully support the Government of Uganda's international commitments such as the United Nations (UN) Agenda 2030 on Sustainable Development Goals (SDGs), especially goal # 4 to *"ensure inclusive and equitable quality education and promote lifelong learning opportunities for all"*. Uganda is also a signatory to the African Union's declaration for provision of quality education as a requisite for achievement of the Africa Vision 2063.

Uganda's vision 2040 commits government to provide education as a human right. The privatization and liberalization policies have widened access to quality education by enlisting the participation of private actors like Kumi University. Good quality, accessible and affordable education has also been consistently underscored by the National Development Plans (NDPs, I - IV). The University remains compliant with the regulatory functions of the NCHE as well as the 2008 Education Act for the delivery of a high level quality and affordable education service, and; guidelines for professional and ethical conduct of our personnel.

As a Christian founded, private Higher Education Institution, Kumi University seeks to contribute to these national aspirations and yet remain relevant to the needs of local communities in the Teso sub region. These policies are a welcome step for ensuring that admissions, teaching and learning processes, assessments, research, and stakeholder engagements are well aligned with the NCHE regulations, standards and guidelines. The University Council remains committed to providing all the support required to facilitate professional best practices in the University.

For God and my Country

His Lordship Ajiji Alex Mackay
Chairman, Kumi University Council

FOREWORD BY THE VICE-CHANCELLOR

Dear Students, Staff, and Stakeholders of Kumi University, At Kumi University, we firmly believe that our students are the heart of our institution and the foundation of our vision for the future. With this unwavering commitment, we place student welfare and support services at the forefront of our policies and practices. The academic journey is both transformative and challenging. It requires not only intellectual rigor but also every student's emotional resilience and personal development. Recognizing this, we have established a comprehensive framework to ensure that every individual in our student community feels supported, valued, and empowered to achieve their fullest potential. Our student welfare policies are designed to:

1. **Foster Academic and Personal Growth**
   Through robust mentorship programs, academic advisory services, and skill development initiatives, we aim to provide a nurturing environment that facilitates both scholarly achievements and holistic development.

2. **Promote a Positive University Culture**
   We are committed to creating a campus environment grounded in inclusivity, mutual respect, and a sense of belonging. By encouraging active participation in extracurricular activities, student governance, and cross-cultural engagements, we seek to enrich your university experience.

3. **Ensure the Well-being of the Student Community**
   Your health and well-being remain our top priority. Our policies focus on providing accessible health services, mental health support, and safety measures to ensure that every student can thrive in a secure and supportive environment.

We encourage all members of our community to embrace these values and actively contribute to developing a positive, collaborative, and inclusive culture. Your feedback is invaluable in shaping our policies, and I urge you to share your experiences and ideas as we strive to enhance the Kumi University experience. Together, we can uphold our shared commitment to excellence, compassion, and innovation. Let us continue to work hand in hand to create an institution where every student is empowered to succeed and every voice is heard.
Thank you for your dedication and partnership in this shared mission.

Prof. Jong-In Hong
Vice Chancellor

KUMU Vision, Mission, Philosophy and Core Values

Vision:

To become a World class center for holistic, quality, community-tailored higher education and research

Mission:

- ✓ To provide holistic education tailored to transforming individuals and communities

Motto:

- ✓ Godliness and excellence for servant hood

Philosophy:

- ✓ The Fear of God is the Beginning of Wisdom

Core Values:

- ✓ Integrity
- ✓ Community
- ✓ Inclusion
- ✓ Respect
- ✓ Diversity, and
- ✓ Equity

CHAPTER ONE: INTRODUCTION

1.1 Policy Statement

Kumi University is committed to providing a safe, secure, and stimulating learning environment where students can thrive academically, socially, and personally. The university acknowledges the intrinsic link between student welfare and educational outcomes and upholds a culture of discipline, respect, and support.

1.2 Purpose of the Policy

This policy aims to create a framework for addressing the welfare needs of students by:

i. Ensuring their rights, responsibilities, and needs are met.

ii. Fostering a harmonious and inclusive university environment.

iii. Promoting students' intellectual, emotional, and social development.

1.3 Scope

The policy applies to all Kumi University students and their conduct within university premises, during university-sponsored activities, and off-campus situations affecting the university community. It encompasses financial aid, counseling, career guidance, health care, accommodation, and other welfare services.

1.4 Policy Objectives

The objectives of this policy are to:

i. Uphold standards of behavior aligned with university values.

ii. Promote equitable and high-quality learning opportunities.

iii. Foster mutual respect among students and staff.

iv. Outline procedures for financial aid and support services.

v. Ensure students' voices are represented in university decision-making.

1.5 Legal and Regulatory Framework

This policy aligns with:

i. The Constitution of Uganda.

ii. Kumi University Statutes.

iii. The University’s Code of Conduct and Rules.

CHAPTER TWO: POLICY PROVISIONS

2.1 Student Conduct

a) Commitment to Learning

Students are expected to:

i. Attend classes and activities punctually.

ii. Complete assessments honestly and timely.

iii. Engage in open discussions with facilitators about progress.

b) Respect

Students must treat peers, staff, and university property with courtesy and care. Actions such as vandalism, theft, or misuse of property are prohibited and subject to disciplinary measures.

c) Bullying and Harassment

Bullying, including verbal abuse, intimidation, or belittlement, is unacceptable. Students should report incidents to the Dean of Students Office.

d) Sexual Harassment

Unwelcome sexual behavior is prohibited. Incidents should be reported immediately to the Dean of Students Office.

e) Safety

Students must adhere to safety guidelines, including fire drills and health protocols. Unsafe behavior is subject to disciplinary action.

f) Dress Code

Students are required to dress decently and appropriately, adhering to occupational health and safety requirements where applicable.

g) Smoking, Drugs, and Alcohol

Smoking is restricted to designated areas. The use of drugs or alcohol on university grounds is strictly prohibited.

2.2 Financial Aid

Financial aid supports students facing genuine financial challenges. Eligibility is determined based on need and consultation with parents or guardians. The aid includes tuition assistance and contributions toward bereavement expenses.

2.3 Student Representation

Students are represented through elected bodies such as the Kumi University Students Association and various committees. Representation ensures students' voices are heard in decision-making processes.

2.4 Counseling Services

Counseling services promote students' mental health and emotional well-being. Professional counselors provide guidance to help students manage personal and academic challenges.

2.5 Career Guidance

The university offers career guidance to help students make informed decisions about their education and future employment. Services include workshops, counseling, and access to career resources.

2.6 Chaplaincy Services

Chaplaincy services address students' spiritual needs through interfaith worship, pastoral care, and spiritual activities.

2.7 Accommodation Services

On-campus accommodation is allocated on a first-come, first-served basis, with provisions for students with disabilities and those from marginalized areas.

2.8 Catering Services

Catering services are provided periodically through the university's kitchen and canteen facilities.

2.9 Sports and Games

The university offers diverse sports facilities and organizes recreational activities to promote an active campus life.

2.10 Healthcare Services

The health unit provides preventive and curative care, including referrals and youth-friendly services.

2.11 Security

The university ensures 24-hour security for students and staff. Reported crimes are addressed promptly in collaboration with state law enforcement.

2.12 Clubs and Societies

Students are encouraged to join or form clubs and societies to enhance their university experience.

2.13 Student Entertainment

The university organizes workshops, exhibitions, and competitions to foster creativity and engagement.

2.14 Last Respect for Deceased Students

The university supports bereaved families with contributions toward burial expenses, transportation for funeral attendance, and representatives for international students' funerals.

CHAPTER THREE: POLICY IMPLEMENTATION

3.1 Implementation Strategies

i. The Students Welfare Committee, chaired by the Deputy Vice-Chancellor (Academics), oversees policy execution.

ii. The financial aid fund is supported by student contributions and university matching funds.

iii. Complaints are handled objectively through formal procedures.

3.2 University Commitment

The university commits to fostering a values-based education and ensuring compliance with legal and institutional standards.

3.3 Communication

Policy awareness will be promoted through sensitization programs and accessible documentation.

3.4 Monitoring and Review

The policy will be reviewed every five years or as needed. The Deputy Vice-Chancellor (Academic Affairs) and Dean of Students ensure adherence to and evaluation of the policy.